

Incumbent Telephone Complaints Received in 2008

Utility Type	Company Name	Service		Disconnect/ Notice		Billing		Miscellaneous		Total Complaints	Rate per 1000 Customers
		#	%	#	%	#	%	#	%		
COMMUNICATIONS	CHINA TELEPHONE COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	COBBOSSEECONTEE TELEPHONE COMPANY (TDS)	0	0%	0	0%	0	0%	0	0%	0	0.0
	COMMUNITY SERVICE TELEPHONE COMPANY	1	100%	0	0%	0	0%	0	0%	1	0.0
	HAMPDEN TELEPHONE COMPANY (TDS)	0	0%	0	0%	0	0%	0	0%	0	0.0
	HARTLAND & ST. ALBANS TELEPHONE COMPANY (TDS)	0	0%	0	0%	0	0%	0	0%	0	0.0
	ISLAND TELEPHONE CO. (TDS)	0	0%	0	0%	0	0%	0	0%	0	0.0
	LINCOLNVILLE TELEPHONE COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	MAINE TELEPHONE COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	MID MAINE TELECOM	0	0%	0	0%	0	0%	0	0%	0	0.0
	NORTHLAND TELEPHONE COMPANY OF MAINE	0	0%	0	0%	1	100%	0	0%	1	0.0
	OXFORD TELEPHONE COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	OXFORD WEST TELEPHONE COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	PINE TREE TEL AND TEL COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	SACO RIVER TEL AND TEL COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	SIDNEY TELEPHONE COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	SOMERSET TELEPHONE COMPANY (TDS)	0	0%	0	0%	0	0%	0	0%	0	0.0
	STANDISH TELEPHONE COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	TIDEWATER TELECOM, INC.	0	0%	0	0%	0	0%	0	0%	0	0.0
	UNION RIVER TELEPHONE COMPANY	0	0%	0	0%	0	0%	0	0%	0	0.0
	UNITEL, INC.	0	0%	0	0%	0	0%	0	0%	0	0.0
	VERIZON NEW ENGLAND INC. D/B/A VERIZON MAINE	5	38%	1	8%	7	54%	0	0%	13	0.0
	WARREN TELEPHONE COMPANY (TDS)	0	0%	0	0%	0	0%	0	0%	0	0.0
	WEST PENOBSCOT TELEPHONE COMPANY (TDS)	0	0%	0	0%	0	0%	0	0%	0	0.0
Totals		6	40%	1	7%	8	53%	0	0%	15	0.0